

FIG. 2

PROBLEMS/ SYMPTOMS	WEB APPLICATION DOWN	CLIENT 1 CONN. DOWN	CLIENT 2 CONN. DOWN	CLIENT 3 CONN. DOWN	CLIENT 4 CONN. DOWN	CLIENT 5 CONN. DOWN	CLIENT 6 CONN. DOWN
CLIENT 1 QUERY FAILED	1	1	0	0	0	0	0
CLIENT 2 QUERY FAILED	1	0	1	0	0	0	0
CLIENT 3 QUERY FAILED	1	0	0	1	0	0	0
CLIENT 4 QUERY FAILED	1	0	0	0	1	0	0
CLIENT 5 QUERY FAILED	1	0	0	0	1	0	0
CLIENT 6 QUERY FAILED	1	0	0	0	0	1	0

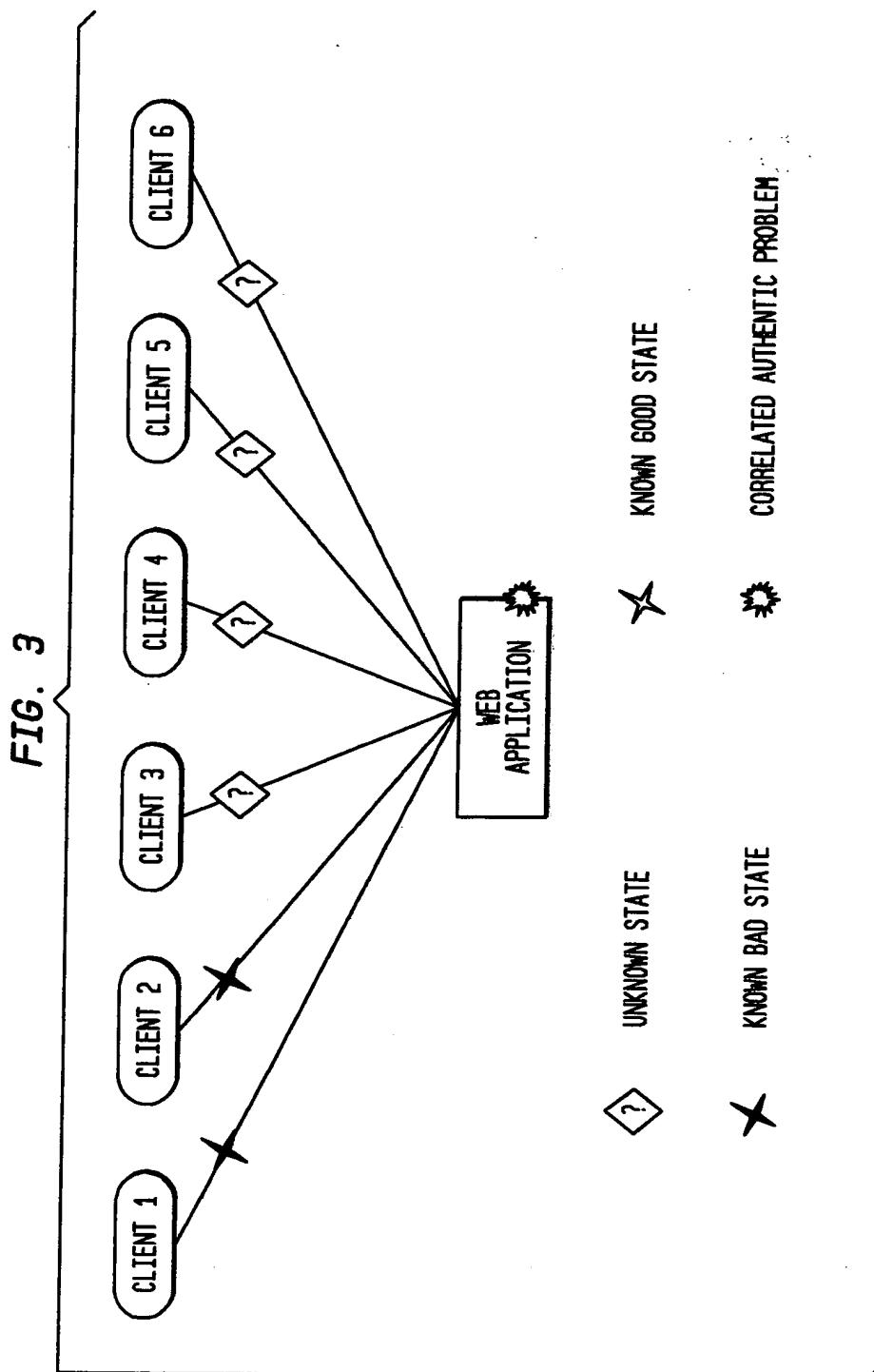


FIG. 4

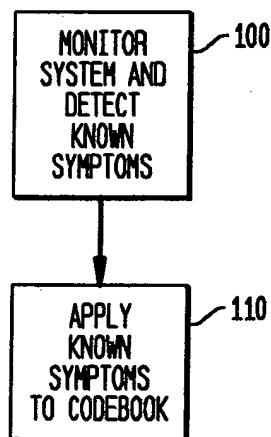


FIG. 5

